

Employability Skills

University of Westminster

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Who we are?

■ Post-1992 University

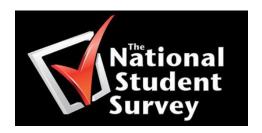
- **22,000** students:
 - Over 5000 international students
 - 4 campuses





Why we do it?

- £9,000 (approx €11,500) tuition fees per year
- 4 libraries (one in each campus)
- National Student Survey rating



- Career paths
- Libqual library survey

(students relate better to fellow students)

- Money savings:
 - £9.40/h (students) vs. £16.00/h (library assistants)





How we do it?

- Leadership team meetings (how many we need per campus)
- Establishing budget (£85,000 per year)
- Liaising with 'Talent Bank'
- about recruitment strategy
- Use of social media to raise awareness
- Posters in the library





Recruitment and selection

- Talent bank: 1st round
- Shelving test:
 - attention to details
 - knowledge of Dewey and of library
- Interview
- Feedback



DEWEY DECIMAL SYSTEM

The Ten Main Classes

000 GENERAL WORKS

100 PHILOSOPHY 200 RELIGIONS

300 SOCIAL SCIENCES

400 LANGUAGES

500 NATURAL SCIENCE

00 ARTS/RECREATION

800 LITERATURE

K. Tucker 09/00

000 GENERAL WORKS		
Encyclopedias	Publishing	
Computers	19112/2001	
General Reference	UFOs	Libraries
100 PHILOSOPHY (Thin		
Ethics	Learning	ESP
Psychology	Paranormal	Zodiac
200 RELIGIONS		
The Bible	Mythology	
Buddhism		70777
Christianity	Other Religions	Judaism
300 SOCIAL SCIENCES	W 8885	12000
Family Life	Armed Forces	Folk
Tales		
Government	Transportation	Holidays
Laws	Education	
Almanacs		
400 LANGUAGES		
English	Gramm ar	
Dictionary		
Other Languages	Reading Skills	
Thesaurus		
500 NATURAL SCIENCE		
Mathematics	Chemistry	Rocks
Astronomy	Atoms, Molecules	Animals
Electricity	Weather	Plants
600 TECHNOLOGY (Ap)		
	Medicine	Pets
Foods, Nutrition	Cloning	
Cars	rcycles Airpl	anes
700 ARTS AND RECREA	TION	
Painting, Drawing	Arts and Crafts	Music
Sports, Games	Photography	Hobbies

Training and development

- Manual handling
- Customer service
- IT skills
- Team building
- Coaching and mentoring approach to time management (time keeping, goal setting, motivation, service levels, values)



Thank you!